

Policies and Procedures Assisted Living Communities	
Policy Title: Essential Caregiver/In-Person Visitation Policy	
Effective Date: 05/06/2022	

POLICY: Kiva at Canterbury shall maintain Resident Care Standards in a manner consistent and in compliance with the minimum standards required by current statute and rule.

PROCEDURE: Kiva at Canterbury will adhere to the following procedures regarding Florida Statute 408.823 (2)(a-d) In-Person Visitation and Florida Statute 429.28 (1)(d) Resident Bill of Rights.

- Kiva policy allows a Resident to have visitors from 9 a.m. to 9 p.m. at a minimum as required by Florida Statute 429.28(1)(d). At times there may be circumstances which restrict Resident visitation, such as pandemic flu or presence of infectious diseases which may require isolation. In such cases, Kiva shall comply with all requirements from the Center for Disease Control and Prevention, the Florida Department of Health, Florida Emergency Management, and the Agency for Health Care Administration. Kiva has established additional visitation policies as required by Florida Statute 408.823 for resident visitation during these circumstances. The visitation policies and procedures required by this statute must allow in-person visitation by Essential Caregivers in all of the following circumstances, unless the resident, client, or patient objects:
 - End-of-life situations.
 - A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
 - The resident, client, or patient is making one or more major medical decisions.
 - A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
 - A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 - A resident, client, or patient who used to talk and interact with others is seldom speaking.

PROCEDURE: Kiva at Canterbury: requires the following procedures to comply with the statute.

Before in-person visitation, all Essential Caregivers must adhere to the following procedures:

- Comply with the Infection control and education policies for visitors. Infection Control policies may require a visitor to wear Personal Protection Equipment (PPE) including properly wear a face mask and other necessary PPE and perform hand hygiene. Staff will provide directions on the proper use of PPE.
- Policy Consent: Sign this policy acknowledging an understanding of visitation policies. Failure to adhere to the policy will result in suspension of in-person visitation.
- Submit to a Screening which may include temperatures and/or a questionnaire about health status.
- Visitation hours will be 9 a.m. to 9 p.m. as per FS 429.28 (1)(d). Any visitation outside of those hours will be considered upon request to the Administrator. During these hours, in-person visitation by the essential caregiver is allowed for at least 2 hours daily in addition

- to any other visitation authorized by the provider.
- While minimizing physical contact and social distancing may be encouraged to limit exposure, consensual physical contact between a resident, client, or patient and the visitor is NOT prohibited.
- A resident, client, or patient may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver.
- This section does not require an essential caregiver to provide necessary care to a resident, client, or patient of a provider, and providers may not require an essential caregiver to provide such care.

VISITATION POLICY ACKNOWLEDGEMENT

This statement verifies that I, _____ have received a copy of the Kiva at Canterbury VISITATION POLICY AND PROCEDURE.

Signature of Visitor: _____ Date: _____

REV. 4-2022